

# QUICK START MANUAL





# STER PMU Quick Start Manual rev. 1.0.1346 Studio Elektronike Rijeka d.o.o.

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Mark on your equipment certifies that this equipment meets the requirements of the EU (European Union) concerning safety and interference causing equipment regulations

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## 1 Introduction

STER PMU is a handheld synchrophasor measurement unit, equipped with a rechargeable battery pack, GPS for time source, GPRS modem or Serial to Ethernet converter for remote data reporting, and SD card slot for local storage of 5 months of synchrophasor measurements.

It is designed to provide an easy to setup solution for remote measurement and data acquisition. Combined with the WAMSTER cloud storage system, it provides instant access to measured data through an ad-hoc, zero configuration network.



Figure 1.1: Ster PMU device

## 1.1 MAIN FEATURES

- 4 voltage channels with wide measurement range: 0 ÷ 1000 Vrms, CAT III / 1000 V.
- 4 current channels with support for automatic clamp recognition<sup>1</sup>.
- Simultaneous 8 channels 16bit AD conversion for accurate power measurements (minimal phase shift error).
- Up to 4 hours of autonomous (battery) supply.
- 8Mb of internal flash memory for 77 minutes of synchrophasor data, or 32Gb of external flash memory (SD card) for more than 5 months of synchronous reporting speed measurements
- GPRS modem provided for remote connection to the Wamster server.

<sup>&</sup>lt;sup>1</sup> with selected Smart clamp types

#### 1.2 SAFETY CONSIDERATIONS

To ensure operator safety while using the STER PMU instruments and to minimize the risk of damage to the instrument, please note the following general warnings:



The instrument is designed to ensure maximum operator safety. Usage in a way other than specified in this manual may increase the risk of harm to the operator!



Do not use the instrument and/or any accessories if there is any damage visible!



The instrument contains no user serviceable parts. Only an authorized dealer can carry out service or adjustment!



All normal safety precautions have to be taken in order to avoid risk of electric shock when working on electrical installations!



Only use approved accessories available from your distributor!



Instrument contains rechargeable NiMh batteries. The batteries should only be replaced with the same type as defined on the battery placement label or in this manual. Do not use standard batteries while power supply adapter/charger is connected, otherwise they may explode!



Hazardous voltages exist inside the instrument. Disconnect all test leads, remove the power supply cable and switch off the instrument before removing battery compartment cover.



In hot (> 40 °C) environments, the battery lid screw might reach the maximum allowed temperature for metal part of handle. In such environment it is advisable not to touch the battery cover during or immediately after the charging.



Maximum voltage between any phase and neutral input is 1000  $V_{RMS}$ . Maximum voltage between phases is 1730  $V_{RMS}$ .



Always short unused voltage inputs (L1, L2, L3, GND) with the neutral (N) input to prevent measurement errors and false event triggering due to noise coupling.

## 1.3 APPLICABLE STANDARDS

STER PMU device is designed and tested in accordance with the following standards:

Electromagnetic compatibility(E	MC)
EN 61326-2-2: 2006	Electrical equipment for measurement, control and laboratory use
	Emission: Class A equipment (for industrial purposes)
	Immunity for equipment intended for use in industrial locations
Safety (LVD)	
EN 61010-1: 2001	Safety requirements for electrical equipment for measurement, control and laboratory use

## Measurement methods

TBD

#### NOTE ABOUT EN AND IEC STANDARDS:

Text of this manual contains references to European standards. All standards of EN 6XXXX (e.g. EN 61010) series are equivalent to IEC standards with the same number (e.g. IEC 61010) and differ only in amended parts required by European harmonization procedure.

# 2 Description

## 2.1 FRONT PANEL

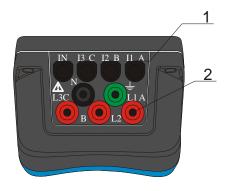


Figure 2.1: Front panel

## Front panel layout:

1	LCD	Graphic display with LED backlight, 320 x 200 pixels.
2	F1 – F4	Soft function keys. Their function is indicated for each screen separately, at the bottom of the LCD display.
3	ARROW keys	Move cursor and select parameters.
4	ENTER key	Confirms new settings, step into submenu.
5	ESC key	Exits any procedure, exit from submenu.
6	LIGHT key	LCD backlight on/off (backlight automatically turns off after 15 minutes if no key action occurs).
7	ON-OFF key	Turns on/off the instrument.

## 2.2 CONNECTOR PANEL





Use safety test leads only!

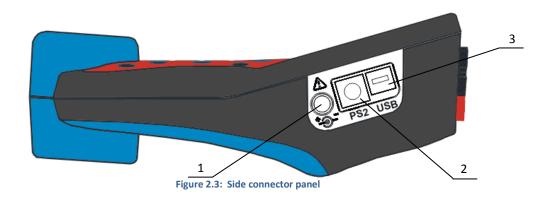
Max. permissible voltage between voltage input terminals and ground is 1000  $\ensuremath{V_{\text{RMS}}}.$ 

Max. permissible voltage between voltage input terminals is  $1730\ V_{\text{RMS}}$ 

Figure 2.2: Top connector panel

#### Top connector panel layout:

CURRENT Clamp-on current transformers (I<sub>1</sub>, I<sub>2</sub>, I<sub>3</sub>, I<sub>N</sub>) input terminals.
 VOLTAGE Voltage (L<sub>1</sub>, L<sub>2</sub>, L<sub>3</sub>, N, GND) input terminals.



#### Side connector panel layout:

1	External power socket	12 VDC, 1.2A power supply socket.
2	PS2 type GPS/auxiliary power connector	Composite connector for GPS module input and auxiliary model power supply output. Provided Y-split PS2 cable allows backup battery power supply to be used for external equipment (GPRS/Ethernet modem).
3	USB/serial modem connector	Serial data connector for the GPRS/Ethernet modem.



Use the provided cables and adapters only to avoid damaging the equipment. Although standard PS2 and USB connectors are used, their terminals are arranged to allow additional signals (like modem power supply), and are NOT SUITED for use with PC or similar equipment.

## 2.3 BOTTOM VIEW

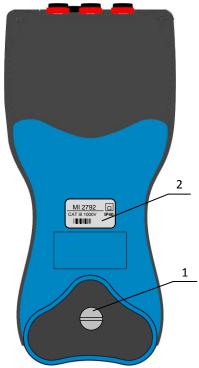


Figure 2.4: Bottom view

#### **Bottom view layout:**

1 Battery compartment To replace the batteries, unscrew the lid screw using a large screwdriver or a

coin. Refer to the *Instrument* maintenance chapter for details.

**2** Serial number label Device serial number.



Warning! Refer to the *Instrument* maintenance chapter for details about replacing the batteries. Never replace the batteries while the device is connected to the power supply and measurement leads.

## 2.4 ACCESSORIES

## 2.4.1 STANDARD ACCESSORIES

Table 2.1: STER PMU standard accessories

Description	Pcs.
Current transformer 5 A / 1 V (A 1037)	1
Test probe (CAT II), red	3
Test probe (CAT II), black	1
Crocodile clip, red	3
Crocodile clip, black	1
Crocodile clip, green	1
Voltage measurement cable, red	3

Voltage measurement cable, black	1
Voltage measurement cable, green	1
USB to female DB9 cable	1
Male DB9 to male DB9 cable	1
12 V / 1.2 A Power supply adapter for the STER PMU device	1
NiMH rechargeable battery, type HR 6 (AA)	6
Soft carrying bag	1
Instruction manual for STER PMU	1
GPS Receiver	1
Y-split cable with a connector modem power supply	1
Crossover UTP patch cable	1
GPRS Modem <sup>1</sup>	1
SENA PS110 Serial to Ethernet converter <sup>1</sup>	1
Power supply adapter for the SENA PS110 Serial to Ethernet converter <sup>1</sup>	1
SENA PS110 Quick Start Guide CD-ROM	1

## 2.4.2 OPTIONAL ACCESSORIES

Table 2.2: STER PMU optional accessories

Ord. code	Description	
A 1020	Small soft carrying bag	4
A 1033	Current clamp 1000 A / 1 V	A 1020
A 1227	Flexible current clamp 3000 A / 300 A / 30 A	18
A 1039	Connection cable for current clamp	
A 1069	Mini current clamp 100 A / 1 V	A 1033
A 1122	Mini current clamp 5 A / 1 V	
A 1179	3-phase flexible current clamps 2000 A / 200 A / 20 A	A 1039
S 2014	Safety fuse adapters	1
S 2015	Safety flat clamps	
A 1281	Current clamp 5 A / 100 A / 1000 A	A 1356
A 1356	UMTS (3G) modem	



 $<sup>^{\</sup>rm 1}$  Depends on the actual order specification

# 3 Getting started

## 3.1 CONFIGURING AND CABLING COMMUNICATION EQUIPMENT

STER PMU can connect to the Wamster server using two modem types:

- 1. Serial to Ethernet converter, which allows connection over the wired, reliable Ethernet connection, or
- 2. **GPRS modem**, which allows remote connection using the mobile GPRS network.

First communication option, the Serial to Ethernet converter, needs to be configured according to the switching and routing equipment it will be connected to, by connecting it to a PC as described in the following chapter.

If you are using the GPRS modem for communication, you can skip this part and continue with the next chapter (3.3 *Cabling and connecting the device*).

#### 3.2 PREPARING THE SERIAL TO ETHERNET CONVERTER

1

If the GPRS modem is used for remote communication, STER PMU will automatically configure all the necessary parameters. In that case, you can skip this chapter and continue powering on the device.

For the SENA PS110 Serial to Ethernet converter, it is important to manually configure its IP address to match the appropriate LAN subnet before connecting it. This configuration needs to be done using a PC, either through an RS232 serial connection while the PS110 device is in *Console* mode, or by connecting the device to a PC using a *crossover* LAN cable.

Before configuration, you need to determine which IP settings the device should have, in order to operate when connected to your LAN equipment. If the device is connected to a network with a DHCP server (most routers support this protocol) the IP settings are assigned automatically by the DHCP server.

Alternatively, a static IP can be configured to match advanced network requirements, in which case there are four parameters which need to be known before continuing:

1	IP address	A static IP address acts as a permanent identification number. It is required that the selected IP address is both <b>unique</b> and <b>valid</b> in a network environment.
2	Subnet mask	A subnet represents the range of IP addresses for all the network hosts in one geographic location, such as a building or local area network (LAN). PS110 will use the subnet mask setting to verify the origin of all packets. If the desired TCP/IP host specified in the packet is in the same geographic location (on the local network segment) as defined by the subnet mask, the Pro Series will establish a direct connection. If the desired TCP/IP host specified in the packet is not identified as belonging on the local network segment, a connection is established through the given default gateway.
3	Default gateway	A gateway is a network point that acts as a portal to another network. This point is usually the computer or computers that control traffic within a network or a local ISP (Internet service provider). PS110 uses the IP address of the default gateway computer to communicate with hosts outside the local network environment.
Secondary DNS address for a requested web site www.yahoo.com) and is usually		The DNS (Domain Name System) server is used to locate and translate the correct IP address for a requested web site address. A domain name is the web address (i.e. www.yahoo.com) and is usually easier to remember. The DNS server is the host that can translate such text-based domain names into numeric IP addresses for a TCP/IP connection.
		The IP address of the DNS server must be able to access the host site with the provided domain name. The Pro Series provides the ability to configure the required IP addresses of both the Primary and Secondary DNS server addresses (the secondary DNS server is specified for use when the primary DNS server is unavailable).



If unsure, please refer to your network administrator before continuing. Specifying wrong IP settings is the most likely reason for connection issues.

#### 3.2.1 PERFORMING A FACTORY RESET OF THE DEVICE

Before starting, it is advisable to make a full factory reset of the PS110 device.

To do that, make sure that the device is powered on by connecting the provided power charger to the device. The Power LED on the opposite side of the device should indicate that the device is powered on.

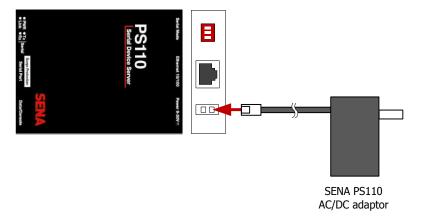


Figure 3.1: Powering on the PS110 modem

To reset all settings to their defaults, press the factory reset switch located on the bottom side of the device and hold it for at least 5 seconds.

## 3.2.2 CONFIGURING THE SENA PS110 USING A SERIAL CABLE

To configure the SENA PS110 through a serial port, a PC with a serial RS232 COM port and a terminal application must be available. A DB9 female to female serial cable is provided with the device for this connection type.

1. Set the position of the DIP switch for serial mode (located at the back side of the device, next to the Ethernet connector) to RS-232 mode. DIP positions should match the following picture:



Figure 3.2: Serial Mode switch positions for the RS232 connection

2. Connect serial cable to the serial port of your PC first, and then connect it to the serial port of the device, using the provided DB9 female to female cable.

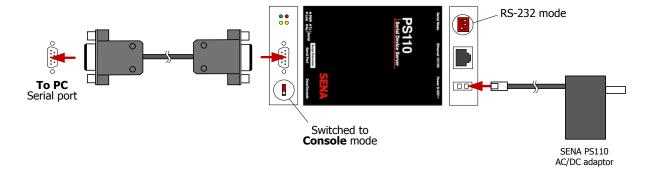


Figure 3.3: Connecting the PS110 device to a PC serial port

- 3. Make sure that the PS110 device is powered on.
- 4. Switch the Data/Console switch, located next to the serial port, to Console mode (indicated in figure above).
- 5. Start a terminal emulation software (i.e. HyperTerminal) and configure the serial connection using following parameters:

Baud rate	9600
Data bits	8
Parity	None
Stop bits	1
Flow control	None

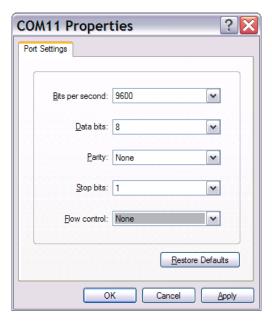


Figure 3.4: HyperTerminal serial connection settings dialog

- 6. Open the connection.
- 7. Direct the input to the console, and press the ENTER key to check if the device is communicating. Device should respond with a **ProSeries login** prompt.
- 8. Enter username and password to log into the device. The factory default user settings are as follows:

Login	root	
Password	root	

Figure 3.5: Default user credentials for PS110

9. Type **editconf** and press Enter. PS110 will enter the text-driven menu interface for setting device configuration:

Figure 3.6: Device configuration setup main menu

To select a menu item, type the preceding menu number and press the ENTER key. Use the ESC key to exit and return to the previous menu. All the parameters can be stored into the non-volatile memory space of the device, but only if the **save** command is issued.

## 10. Setting network configuration.

PS110 serial to Ethernet converter requires a valid IP address to operate within the user's network environment. If the IP address is not readily available, contact the system administrator to obtain a valid IP address for the device.

Enter Network configuration menu from the main menu by typing 1 and pressing Enter. Then, enter the IP configuration submenu. The following menu items should appear:

Figure 3.7: IP configuration example

IP mode can be one of the previously mentioned modes:

- Static IP (requires manual parameter configuration)
- DHCP (Dynamic Host Configuration Protocol): automatic configuration using a DHCP server

When in static IP mode, the IP address must be entered manually for each device separately. If the device is moved to another network location, a new IP address will probably be needed. On the other hand, DHCP allows all the parameters, including the IP address, subnet mask, Gateway, and DNS servers to be automatically configured when the IP address is assigned.

To change IP configuration mode type 1 and press Enter. The following selection should appear:

Figure 3.8: IP mode selection

The asterisk on the right side of the selection item indicates the current setting. Type 1 for using static IP mode, or type 2 for using DHCP IP mode and press Enter. If you have selected DHCP IP mode return to the main menu by

pressing ESC key and continue with the Serial port configuration, otherwise continue setting up other static IP mode parameters.

Next parameter to set is the device IP address. Press 2 and then Enter. Type the device IP address in the **NEW** field and press Enter.

Figure 3.9: Setting up IP address

Repeat the last step (with the appropriate menu item number) for setting up Subnet mask, Default gateway and DNS servers.

#### 11. Serial port configuration.

Once the IP Configuration is completed, return to the main menu on Fig. 3.6 by pressing Esc as needed. Enter Serial port configuration by pressing 2, followed by Enter.

Figure 3.10: Serial port configuration overview

In the serial port configuration overview select the ordinal number of the serial port to configure. On a PS110, there will only be a single port shown. Press 1 and Enter to configure the port, then enter the Host mode configuration menu.

## 11.1. Host mode configuration

Host mode configuration parameters should match the following table:

Host mode	Modem emulation	
Command echo delay	0	
Default echo mode	Disable	
Default data mode	Raw TCP	

Once set, the Host mode configuration menu should appear as shown on the picture below:

```
Host mode configuration [__
     Host mode : Modem emulation
     DTR option : Always HIGH
 3. DSR behavior
                         : None
     Phone number to host address mapping table CONNECT string in non-verbose mode(ATV0) : 1 CONNECT string in verbose mode(ATV1) : CONNECT
     Respond to AT&Cn with
                                     : ERROR
     Respond to AT&Wn with
Respond to AT&Zn with
                                      : ERROR
                                      : ERROR
     Command echo delay : 0
10.
11. Default command echo : Disable
12. Default data mode : Raw TCP
13. Cryptography configuration
COMMAND (Display HELP : help)>
```

Figure 3.11: Host mode configuration parameters

#### 11.2. Serial port parameters

Several Serial port parameters have to be changed as follows:

Baud rate	230400
Inter character time-out	0

Other parameters should be left unchanged. The configuration should match the following picture.

Figure 3.12: Serial port parameters

- 12. Save and apply changes by entering the **save** command, followed by the **apply** command. The device will save new configuration settings in the non-volatile memory and apply them.
- 13. Finally, exit from the text-driven configuration menu interface by entering the exit command.

Figure 3.13: Save, apply and exit to finish configuration

14. When finished, disconnect the serial cable and move the **Data/Console** switch to **Data** position. Modem is now ready to be connected to the device.

# 3.2.3 CONFIGURING THE SERIAL TO ETHERNET CONVERTER THROUGH THE WEB

To configure Serial to Ethernet converter through the web interface please refer to the SENA PS110 user manual on the accompanied CD-ROM.

#### 3.3 CABLING AND CONNECTING THE DEVICE

#### 3.3.1 CONNECTING THE POWER SUPPLY AND POWERING ON

STER PMU devices are shipped with batteries partially charged and ready for use. Batteries must be inserted according to procedure described in chapter 5.1 *Changing batteries*. Device can operate on fully charged batteries for up to 4 hours before shutting down. If the device does not power on after pressing the ON-OFF key, batteries may need recharging.



Although the device can be immediately powered on by pressing the ON-OFF key, it is recommended to always turn it on by plugging in the power supply.

Connect the charger to the bottom socket at the side panel, as shown on the picture below.

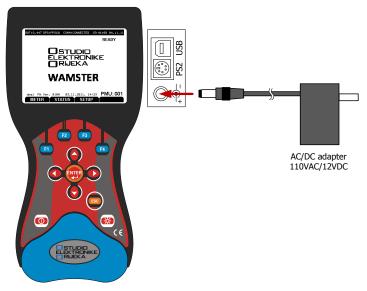


Figure 3.14: Connecting the charger (power supply)

If the device was previously powered off, it will power on automatically as soon as the charger is inserted. ON-OFF key can only turn off the device when the charger is disconnected, to ensure that the device is never accidentally powered off. Pressing the ON-OFF button while the charger is connected will restart the device.

Once powered on, device will start measuring and storing data immediately, storing the measurements to its internal and, optionally, external memory.

## 3.3.2 CONNECTING THE GPS RECEIVER

GPS receiver is essential to the proper operation of the device. PMU measurements rely on precise time synchronization. After a cold restart GPS receiver performs position lock-out. Acquisition time varies from few seconds to few minutes and highly depends on GPS receiver position, obstacles towards the open sky etc. For this reason, it is recommended to connect the GPS unit as soon as possible, to allow the device more time to synchronize with the GPS satellite system.

The Y-shaped PS2 cable, used to connect the GPS receiver to the device, also provides a power supply for the external modem/converter device. This allows the modem to continue operating during blackout conditions<sup>1</sup>.

STER PMU device configures the GPRS modem automatically according to GPRS network provider settings. If SENA Ethernet modem is used, it needs to be configured manually.

<sup>&</sup>lt;sup>1</sup> If Ethernet is used instead of GPRS, intermediate LAN switching equipment will also need to be powered through uninterrupted power supply (UPS) equipment, in order to keep the connection alive during blackouts.

## 3.3.3 CABLING SETUP WHEN USING THE GPRS MODEM



If you are using the Ethernet communication option, skip this chapter and refer to 3.3.4 *Cabling setup* when using the Ethernet converter.

First, connect the **GPS receiver** by plugging the PS2 connector into the middle PS2 socket at the side panel of the STER PMU device. Then connect the second part of this cable to the **power socket** on the GPRS modem. Also make sure that the **SIM card** has been inserted.

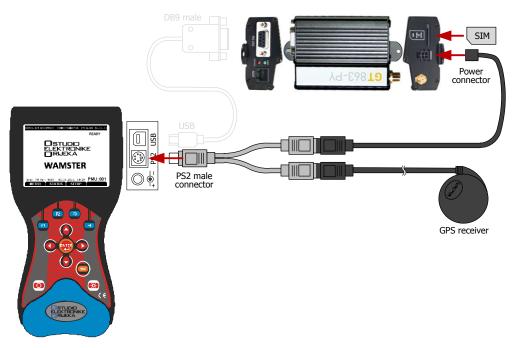


Figure 3.15: Connecting the GPS receiver and the GPRS modem power supply

Next, use the short serial cable (USB to DB9 male) to connect the STER PMU device to the **serial port** of the GPRS modem, as shown below:

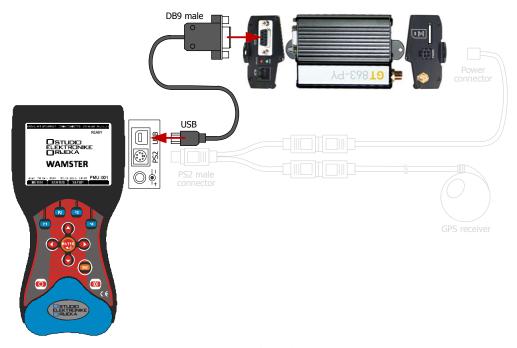


Figure 3.16: Connecting the serial (RS232) cable to the GPRS modem

Finally, connect the **GPRS antenna** to the provided socket at the GPRS modem.

#### **GPRS MODEM LED INDICATORS**

The GT863-PY modem has 2 LED indicators, green LED for **power supply** status and the red LED for **network status**. When the green (PWR) LED is on, it indicates that the modem is powered on.

Red (Status) LED indicates network service availability, according to the following table:

#### **Red LED indications:**

1	Blinking frequently (1s period, 0.5s on)	Network search, connecting or turning off
2	Blinking infrequently (3s period, 0.3s on)	Registered, full service
3	Permanently off	Device turned off

The next chapter describes how to perform cabling when using the Ethernet option (Serial-to-Ethernet converter), and can be skipped in case you are using the GPRS modem.

## 3.3.4 CABLING SETUP WHEN USING THE ETHERNET CONVERTER

It is presumed that configuration of the Ethernet converter has been completed before continuing with this chapter. If not, please refer to chapter 3.1 *Configuring and cabling communication equipment*.

First, check that the Data/Console switch at the PS110 device is switched to Data mode before continuing.

Next, connect the GPS receiver by plugging the PS2 connector into the middle PS2 socket at the side panel of the STER PMU device. Connect the second part of this cable to the power socket on the SENA PS110 device.

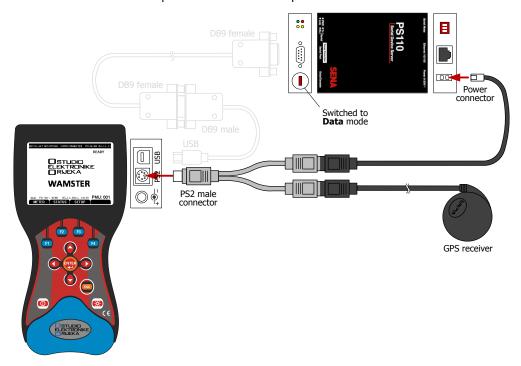


Figure 3.17: Connecting the GPS receiver and the Serial to Ethernet converter power supply

Next, use the two provided cables (USB to DB9M and DB9F to DB9F) to connect the STER PMU device to the serial port of the SENA PS110 device, as shown below:

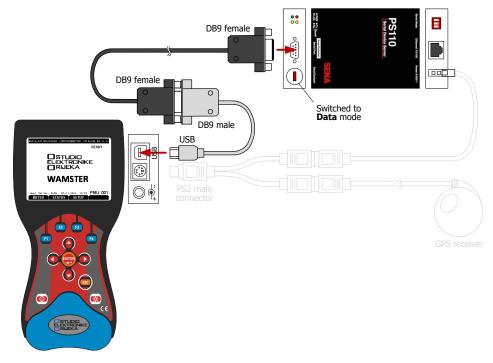


Figure 3.18: Connecting the serial cable to the PS110 converter

#### 3.4 CONFIGURING THE DEVICE FOR FIRST USE

## 3.4.1 MAIN SCREEN

After powering on, main device screen is shown:

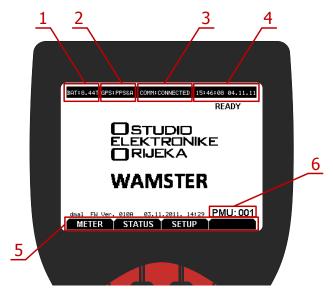


Figure 3.19: Startup screen

#### Main screen components:

- 1 **Battery status**
- 2 **GPS** status

Displays current battery voltage and charging status GPS synchronization status:

- NO RCV: cable disconnected
- RCV: cable connected, but not synchronized
- PPS: synchronized but not reliable

		<ul> <li>PPS&amp;A: synchronized and reliable</li> </ul>
3	Communication status	<ul> <li>WAMSTER communication status:</li> <li>DISABLED: communication disabled</li> <li>INIT: initialization in progress</li> <li>SET CONN: configuring server address and port</li> <li>CONNECTING: trying to connect to the server</li> <li>CONNECTED: connection established</li> </ul>
4	Date and time	Current time and date (hh:mm:ss DD.MM.YY). Time is synchronized through the GPS received, once the GPS status is PPS&A.
5	Soft function keys	Generally, these are indications of submenus or actions for each of the four function keys (
6	Device ID	Shows the device ID when connected to the Wamster network. Each device has a unique ID. This ID cannot be changed.

Note that the bottom bar in the startup screen always displays **Soft function keys**. While in the main menu, these keys correspond to METER, STATUS and SETUP menus. These functions can be accessed using [1], [2] and [3] function keys, respectively. On each screen, this bar will display different functions, and it's always important to check them.

It is possible return to the main menu from any sub menu by pressing the Esc key ( 600) repeatedly.

#### 3.4.2 SETUP MENU

To enter the Setup menu, press the 🔞 function key while located in the startup screen:

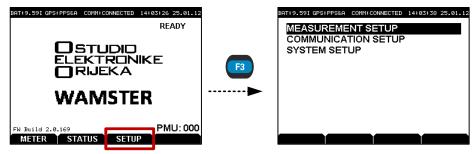


Figure 3.20: Accessing the SETUP menu

There are 3 setup menu items in the Setup screen:

- MEASUREMENT SETUP: used for configuring voltage and current measurement ratios,
- COMMUNICATION SETUP: used for configuring the modem,
- SYSTEM SETUP: advanced system settings.

To configure the modem:

- Press Down ( ) to select the COMMUNICATION SETUP menu item,
- Then press Enter ( ) to enter this screen.

#### 3.4.3 COMMUNICATION SETUP MENU

Important note: in order to change configuration settings, communication must first be disabled using the STOP soft function key ( while inside the COMMUNICATION SETUP screen).



Figure 3.21: COMMUNICATION SETUP screen

STER PMU supports following types of communication links (with baud rate shown next to each option):

- USB (230400 bps)
- **GPRS** (115200 bps)
- ETHERNET (230400 bps)

STER PMU also supports two communication protocols for transmitting synchrophasor data:

- WAMSTER protocol, optimized for GPRS networks,
- IEEE C37.118 protocol, suited for Ethernet networks due to larger overhead.

Depending on the protocol, two different sets of communication parameters can be configured in this menu. User can change the protocol using Left ( ) and Right ( ) keys while the **Protocol** menu item is selected.

If the WAMSTER protocol is selected, synchrophasor reporting resolution (fps) is ignored by the server and can only be configured through the online web interface.

#### WAMSTER PROTOCOL OVER THE GPRS MODEM

To connect to the Wamster server using the GPRS modem, make sure that the settings are configured as specified:

- Link: GPRS
- Protocol: WAMSTERPDC: www.ster.hrPDC port: 5000

In this case, make sure that you also configure all the properties related to your SIM card and mobile provider:

- PIN: Personal Identification Number assigned to the SIM card
- APN: Access Point Name (provided by ISP)
- Username, Password: Needed if your ISP requires authentication

### WAMSTER PROTOCOL OVER THE SERIAL-TO-ETHERNET CONVERTER

To connect to the Wamster server using the SENA Serial-to-Ethernet converter, make sure that the settings are configured as specified:

Link: ETHERNET
 Protocol: WAMSTER
 PDC: www.ster.hr
 PDC port: 5000

#### IEEE C37.118.2 PROTOCOL OVER THE SERIAL-TO-ETHERNET CONVERTER

To connect to the IEEE C37.118.2 compliant Phasor Data Concentrator, using the SENA Serial-to-Ethernet converter, make sure that the settings are configured as specified:

- Link: ETHERNET
- Protocol: IEEE C37.118.2
- PDC: [user setting]
- PDC port: [user setting]

For PDC settings, please contact your PDC network administrator.

Rate of data transmission (fps, or number of frames per second) can be selected in IEEE C37.118.2 mode by pressing and processing function keys. STER PMU currently supports following rates of data transmission:

Table3.1: Supported rates of data transmission

Frequency	Rates of data transmission
50 Hz	1, 2, 5, 10, 25, 50
60 Hz	1, 2, 5, 10, 15, 20, 30, 60

#### FINALIZING THE COMMUNICATION SETUP

When finished, press the button to enable communication and initiate the connection initialization to the server.

To stop the connection, press the 😝 button again. When finished, press 🔞 twice to return to the main screen.



Note: connection should never be stopped manually unless parameters need to be changed. If the connection is enabled, device will always automatically power on after full power failure (if the batteries are fully depleted) and immediately start communicating again.

To connect to the Wamster server, make sure that the settings are configured as specified:

Source: ETHERNETBaud rate: 115200PDC: www.ster.hrPDC port: 5000

Use Up, Down, Left, Right keys to modify settings. When finished, press the F4 (F4) button to start connection initialization.

### 3.4.4 MANAGING THE DEVICE USING THE WAMSTER WEB INTERFACE

After the device has been connected, it can be managed through the Wamster web interface. To access the web interface, please visit <a href="https://www.wamster.net/users">www.wamster.net/users</a> and log in using provided credentials.



Web interface for device management can also be accessed by entering the *Advanced* menu from the <a href="https://www.wamster.net">www.wamster.net</a> home page.

After logging in, web interface should display statuses and management options for devices registered under your username. If some of the devices are not being shown, please contact the distributor to associate these devices with your account.

For detailed help on using the online web interface, please consult Chapter 6: Using the Wamster web interface.

### 3.4.5 POWERING OFF

In order to power off the STER PMU device, serial communication needs to be disabled first. Communication can be disabled by pressing in COMMUNICATION SETUP menu, while the communication is active.

After the communication is stopped, instrument can be turned off by pressing (I/O) key.

# 4 Working with the instrument

#### 4.1 CHANGING MEASUREMENT SETTINGS

In most cases, it is recommended to configure connection settings in the instrument **before** actually connecting the cables to the grid, to minimize the amount of inconsistent synchrophasor measurements in your database.

Also, it is recommended to manually stop the remote data connection while doing such changes.

#### 4.1.1 MEASUREMENT SETUP SCREEN

Measurement configuration is performed through the MEASUREMENT SETUP screen.

To access MEASUREMENT SETUP, make sure you are in the main (startup) screen, then press to enter the SETUP menu, followed by to enter the MEASUREMENT SETUP menu:

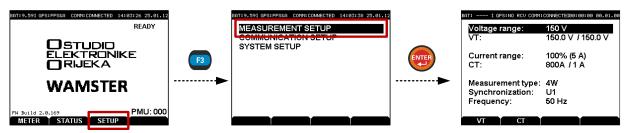


Figure 4.1: Accessing the MEASUREMENT SETUP menu

To adjust parameters inside the MEASUREMENT SETUP menu:

- Use up ( ) and down ( ) arrow keys to select individual parameters
- To change the currently selected parameter, use left ( ) and right ( ) arrow keys

Measurement settings are only applied **after you exit** the MEASUREMENT SETUP screen. To exit this menu and apply settings, press the to exit the menu, and then confirm the action by pressing :

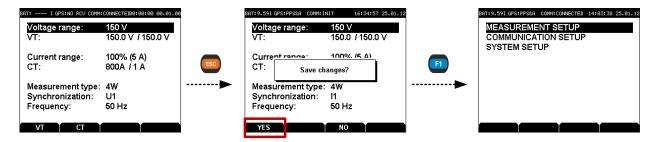


Figure 4.2: Modifying the Voltage Transformer ratios

Since the instrument's primary functions are measuring and communication, intensive communication with the server or a reset of the communication link (in case of a weak GPRS signal coverage) may drastically slow down the instrument's **user interface**, or even disable it for short periods of time.

For this reason, it is highly recommended that communication is held at minimum while measurement settings are being changed to improve your experience and time needed to enter parameters. This can be achieved by either setting the reporting speed to 1 FPS using the web interface, or completely disabling it through the Communication setup menu.

## 4.2 VOLTAGE MEASUREMENT

STER PMU can be connected to a LV, MV or HV power system using different voltage ranges. Three voltage ranges per wiring configuration are available described in the following tables:

Table 4.3: 4W measurement ranges

Range name	Peak (V)	Meas. type	VT connection	Power system
150 V	235	direct / indirect	YES	LV / MV / HV
300 V	500	direct	NO	LV
1000 V	2205	direct	NO	LV

Table 4.4: 3W measurement ranges

Range name	Peak (V)	Meas. type	VT connection	Power system
260 V	410	direct / indirect	YES	LV / MV / HV
520 V	865	direct	NO	LV
1700 V	3815	direct	NO	LV

To change the Voltage/Current transformer ratio (VT for 150V/260V range only) ratio, first use [1] / [2] soft function keys to enter the VT/CT submenu, then use (A), (D) and (E) to modify primary and secondary values, as shown in the figure:

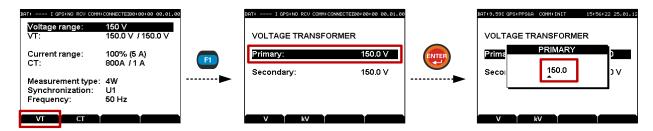


Figure 4.5: Modifying the Voltage Transformer ratios

By pressing the [F] / [F2] soft function keys in the middle screen, user can alternate between **V/kV** Primary voltage range, allowing greater flexibility when specifying ranges.

## 4.3 CURRENT MEASUREMENT

STER PMU performs only **indirect** current measurements, meaning its current inputs have to be galvanically isolated from the main circuit by using clap-on current clamps or current transducers. Current transducer 5A/1V is used by default and is a part of the STER PMU package.



Failing to comply with the galvanic isolation requirement can result in measurement errors or even damaging the device.

#### 4.3.1 CURRENT RANGE AND TRANSFORMATION RATIO

Current range can be configured directly in the MEASUREMENT SETUP screen:

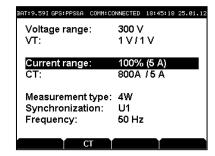


Figure 4.6: Measurement setup screen

Using the up ( ( ) and down ( ) keys select the **Current range** menu item, and then use left ( ) and right ( ) keys to select one of the two ranges:

- 5 A (100% input range) or
- **0,5** A (10 % input range)

Installed current transformers on the field are usually **over-dimensioned** for a possibility to add new loads in future. In that case current in primary transformer can be less than 10% of rated transformer current. Moreover, xxxA/1A current transformers are more common at HV systems then xxxA/5A usually used in LV levels. For such cases it is recommended to select the 10% current range, which will allow increased precision.

To configure current transformer primary/secondary ranges press ②. When the CT submenu appears, use the up (△) and down ( ♦) keys to select the **Primary/Secondary** current transformer range and press ﴿ key.

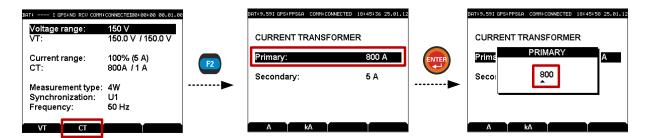


Figure 4.7: Current transformer ranges setup

Primary current range can be set from **999 kA** to **5A** or lower depending on the Secondary range setting which can be set in the range of **1A** to **5A**. By pressing the soft function keys, user can alternate **A/kA** Primary current range.

## 4.4 GENERAL CONSIDERATIONS FOR WIRING

Although the STER PMU can be accessed remotely to change configuration settings, it is nevertheless important to configure the wiring properly if the device is intended to run during longer periods of time, at a distant location.

- Make sure that phases are correctly connected. To avoid confusion, current connector I1 and voltage connector L1 should be connected to the same phase.
- Check the direction of the current flow. Current transformers should be mounted to measure the positive direction of the current flow, from supply to load.
- Under the influence of parasite impedances, voltage terminals which are not connected (floating inputs) can
  falsely measure unrealistically high values, creating large reading errors. It is therefore recommended to
  connect (short-circuit) all unused terminals to the neutral connector.

#### 4.4.1 CONNECTING VOLTAGE TERMINALS

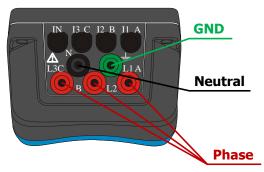


Figure 4.8: Voltage terminals

First, connect the neutral voltage terminal (N) using the **black** measurement cable, followed by three phase voltage terminals (L1, L2, L3) using **red** measurement cables.

Green (GND) terminal can be used for measuring earthing potential by using the **green** voltage measurement cable.



Always connect the cables to the device **before** connecting them to live voltage.

#### 4.4.2 CONNECTING CURRENT TERMINALS

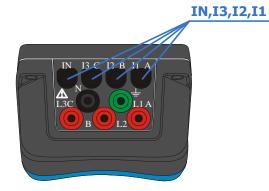


Figure 4.9: Current terminals

Connect the four current clamp connectors to the top 4 current terminals.



Always connect the cables to the device **before** mounting the clamps.



In case of usage of non-clamp-on sensors like A1037, connection to secondary CT circuits must be performed with extreme care.

#### 4.5 WIRING CONFIGURATIONS

#### 4.5.1 CONNECTING TO LOW-VOLTAGE POWER SYSTEMS

#### 4-WIRE (4W) 3-PHASE SYSTEM

To configure the instrument for **4-wire** (4W) LV measurements, start by entering the MEASUREMENT SETUP menu as described before (see Fig. 4.1). Using the up ( ) and down ( ) keys select the **Measurement type** menu item, and make sure that **4W** setting is selected using left ( ) and right ( ) keys:

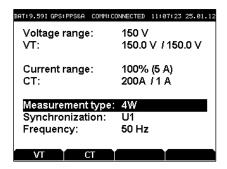


Figure 4.10: Communication setup screen for 4-wire measurements

To exit the menu and apply settings, press the to exit the menu, and then confirm the action with Instrument should be connected to the grid according to the following figure:

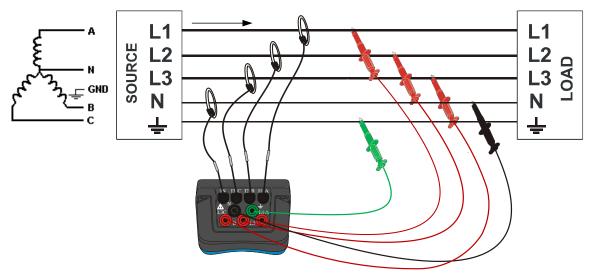


Figure 4.11: Wiring configuration for a 3-phase 4-wire system

1

Note that for direct measurement of currents at LV systems, xxxA/1V clamp-on current sensors have to be used.

## 3-WIRE (3W) 3-PHASE SYSTEM

To configure the instrument for **3-wire** (3W) measurements, start by entering the MEASUREMENT SETUP menu as described before (see Fig. 4.1). Using the up ( ) and down ( ) keys select the **Measurement type** menu item, and make sure that **3W** setting is selected using left ( ) and right ( ) keys:

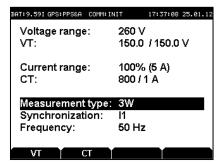


Figure 4.12: Communication setup screen for 3-wire measurements

To exit the menu and apply settings, press the to exit the menu, and then confirm the action with connecting the instrument to the grid should be done according to the following figure:

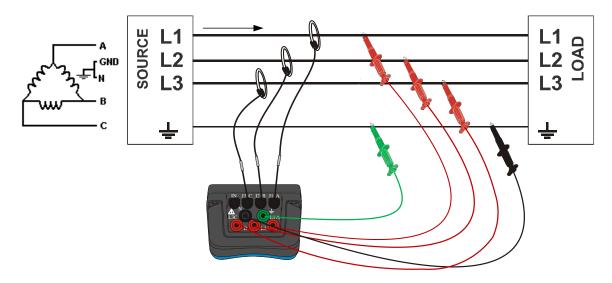


Figure 4.13: Wiring configuration for a 3-phase 3-wire system

## 4.5.2 CONNECTING TO MID- AND HIGH-VOLTAGE POWER SYSTEMS

In systems where voltage is measured at the secondary side of a MV/HV voltage transformer, the instrument voltage range should be set to **150 V** and scaling factor of that voltage transformer ratio has to be entered in order to ensure correct measurement. Current range and CT ratio should be also configured to match the measuring equipment.

These settings are changed in the MEASUREMENT SETUP screen, as described in chapter 4.1.1. To exit the menu and apply settings, press the to exit the menu, and then confirm the action with.

Connecting the instrument to a 3-wire MV system should be done according to the following figure:

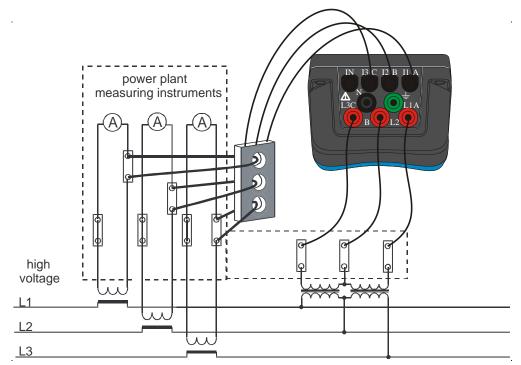


Figure 4.14: Connecting to existing on-site current transformers in a MV system, using a 3W connection

In case of a 4W system with VTs in a star connection, instrument should be connected according to Fig. 4.11.

## 4.6 SYNCHRONIZATION

Synchronization input channel is used as a frequency measurement reference. Depending on the wiring configuration, it can be either U1 or U12.

This parameter can also be modified in the MEASUREMENT SETUP screen.

## 4.7 FREQUENCY

Depending on the grid frequency, it is possible to select 50Hz or 60Hz as the frequency for measurements. Different reporting speed will also depend on this setting.

This parameter can also be modified in the MEASUREMENT SETUP screen.

Modifying the Frequency parameter (nominal grid frequency) requires a full reformat of the internal flash memory, which **deletes** all previous locally stored measurements. This process takes around 4 minutes to complete.



Note that, although formatting the flash memory does **not** impact the remote database, after the reinitialization of the PMU's memory, server will be unable to fetch old frames in order to populate data previously collected at lower reporting speed.

# 5 Instrument maintenance

## 5.1 CHANGING BATTERIES

STER PMU uses six rechargeable NiMh batteries, type HR 6 (size AA) for battery backup. Make sure that the power supply adapter/charger and measurement leads are disconnected and the instrument is switched off before opening the device.

Turn the device upside down as shown on the picture below to keep the batteries from falling out after the lid is opened. Using a coin or a screwdriver, unscrew the battery lid and remove it.

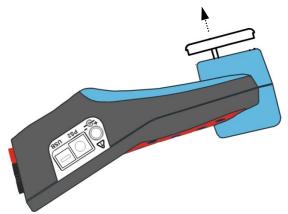


Figure 5.1: Removing the battery holder

Remove old batteries and insert new ones as shown in figure below:

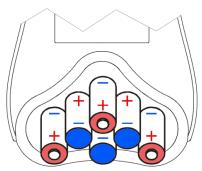


Figure 5.2: Battery placement (positive shown in red, negative in blue)



Warning! Always double-check that the polarities are correct **before** placing the battery holder lid to avoid damaging the equipment.

When batteries are in place, tilt the instrument as shown in the first picture, and screw the lid back on.

## 5.2 SAFETY CONSIDERATIONS



Hazardous voltages exist inside the instrument. Always turn off the instrument, disconnect all test leads and remove the power supply cable before removing battery compartment cover.

- If the instrument is not going to be used for long periods of time, it is advisable to remove all batteries from the battery holder after powering it off.
- Always turn off the instrument before opening the battery compartment cover.
- Use only the original power supply adapter/charger to avoid possible fire or electric shock.
- Rechargeable NiMh batteries type HR 6 (size AA) are recommended. The charging time and the operating hours are given for batteries with a nominal capacity of 2500 mAh.
- Never use standard batteries while power supply adapter/charger is connected to prevent explosion!
- Do not mix batteries of different types, brands, ages, or charge levels.
- When charging batteries for the first time, make sure to charge batteries for at least 24 hours before switching on the instrument.

## 5.3 BATTERIES

Instrument contains rechargeable NiMh batteries. These batteries should only be replaced with the same type as defined on the battery placement label or in this manual.

If it is necessary to replace batteries, all six have to be replaced. Ensure that the batteries are inserted with the correct polarity; incorrect polarity can damage the batteries and/or the instrument.

## PRECAUTIONS ON CHARGING NEW BATTERIES OR BATTERIES UNUSED FOR A LONGER PERIOD

Unpredictable chemical processes can occur when charging new batteries or batteries that were unused for a longer period of time (more than 3 months). This effect, sometimes referred to as *memory effect*, can affect both NiMH and NiCd batteries. As a result, device operation time can be significantly reduced.

Therefore it is recommended:

- 1. To completely charge the batteries.
- 2. To completely discharge the batteries (can be performed with normal working with the instrument).
- 3. Repeating the charge/discharge cycle for at least two times (four cycles are recommended).
- 4. When using external intelligent battery chargers one complete discharging /charging cycle is performed automatically.

After performing this procedure a normal battery capacity should be restored, and operation time of the device should meet the data in the technical specifications.

# **NOTES**

The charger in the instrument is a pack cell charger. This means that the batteries are connected in series during the charging so all batteries have to be in similar state (similarly charged, same type and age). Even one deteriorated battery (or just of another type) can cause an improper charging of the entire battery pack (heating of the battery pack, significantly decreased operation time).

If no improvement is achieved after performing several charging/discharging cycles the state of individual batteries should be determined (by comparing battery voltages, checking them in a cell charger etc). It is very likely that only some of the batteries are deteriorated.

The effects described above should not be mixed with normal battery capacity decrease over time. All charging batteries lose some of their capacity when repeatedly charged/discharged. The actual decrease of capacity versus number of charging cycles depends on battery type and is provided in the technical specification of batteries provided by battery manufacturer.

## 5.4 POWER SUPPLY CONSIDERATIONS



Warning!

- Use only charger supplied by manufacturer.
- Disconnect power supply adapter if you use standard (non-rechargeable) batteries.
- When using the original power supply adapter/charger the instrument is fully operational immediately after switching it on. The batteries are charged at the same time, nominal charging time is 4 hours.
- The batteries are charged whenever the power supply adapter/charger is connected to the instrument. Inbuilt protection circuit controls the charging procedure and assure maximal battery lifetime.
- If the instrument is left without batteries and charger for more than 2 minutes, time and date settings are reset.

## 5.5 CLEANING

To clean the surface of the instrument use a soft cloth slightly moistened with soapy water or alcohol. Then leave the instrument to dry totally before use.



Warning!

- Do not use liquids based on petrol or hydrocarbons!
- Do not spill cleaning liquid over the instrument!

# 5.6 PERIODIC CALIBRATION

To ensure correct measurement, it is essential that the instrument is regularly calibrated. If used continuously on a daily basis, a six-month calibration period is recommended, otherwise annual calibration is sufficient. Contact your distributor for calibration details.

## 5.7 SERVICE

For other repairs, either under or outside of warranty, please contact your distributor for further information.

#### 5.8 TROUBLESHOOTING

- If *Esc* or *Enter* button is held pressed while switching on the instrument, the instrument will not start. In that case, batteries might need to be removed before starting the instrument again. After the batteries have been reinserted, power on the instrument without holding any keys to start it normally.
- If the instrument is switched on on flat batteries and without power supply adapter connected, power supply circuitry may lock itself. In that case, the instrument will not power up even with external power supply adapter is connected afterwards. To remedy this situation, batteries must be removed and re-inserted, and the instrument must be switched on with the power supply adapter. After the successful boot, batteries should be charged for at least a half of hour to avoid recurrence of this problem on next measurement session.

# 6 Using the Wamster web interface

After the device has connected to the server, it can be monitored and managed through the Wamster web interface.

Wamster web interface provides a simple way to monitor and configure your device, as well as download (export) measured data from the cloud storage.

#### 6.1 MINIMAL CONFIGURATION

To access the Wamster, you will need a web enabled device (personal computer, a tablet, or a smartphone) with an installed web browser and JavaScript enabled.

Although Wamster uses standard-compliant web technologies in order to support a wide range of Internet browsers, some browsers (like Microsoft Internet Explorer prior to version 9) do not fully conform to www standards. While they are officially supported by Wamster, using one of the following browsers is recommended for safety, speed and better browsing experience (newest download links shown for each browser):

- Google Chrome 9 or newer: www.google.com/chrome
- Mozilla Firefox 3.6 or newer: <u>www.getfirefox.com</u>
- Microsoft Internet Explorer 9 or newer: www.microsoft.com/windows/downloads/ie
- Opera 10 or newer: <u>www.opera.com/download</u>
- Apple Safari 5 or newer: www.apple.com/safari

#### 6.2 SIGNING IN TO WAMSTER

To access the web interface, visit <u>www.wamster.net/users</u> using a web browser of your choice. If you were not previously signed in, you will be asked for your credentials.



Figure 6.1: Authentication form shown when accessing Wamster



In order to sign in, you will need a username/password combination provided to you via e-mail. If you enter an incorrect password several times, your account may be locked out. If you believe your account has been locked, or have any troubles signing in, please contact us at <a href="mailto:support@wamster.net">support@wamster.net</a> to resolve this issue.

If signed successfully, you will be redirected to the **Overview** page. Navigation menu will be changed to include advanced options, and user status will be shown in the upper right corner:

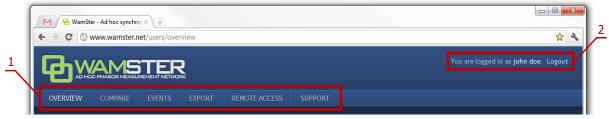


Figure 6.2: User area: 1. navigation menu, 2. login status with a Logout link

To log out, click the Logout link button in the upper right corner of the web page.

#### 6.3 OVERVIEW

First navigation item and the default page after logging in is the Overview page, which shows a general overview of your devices. Statuses and management options for individual devices registered under your username can be seen, as shown on the figure:



Figure 6.3: Overview page, showing devices for the currently logged in user

For each device there is a separate panel showing various status indicators:

- phase diagram with voltage and current vectors displayed (updated in near real-time),
- map indicating device's current location, as reported by its GPS device,
- device ID and custom name
- address, as reported by its GPS device
- device model, serial number and firmware version
- nominal grid frequency [Hz] and current reporting speed [fps]
- connection quality, SD card usage info and GPS signal information

On the right side of each panel, there are several visual status indicators and buttons for accessing device settings:



Figure 6.4: Visual status indicators and command buttons

#### Visual status indicators and command buttons:

Status indicators First row of indicators shows statuses: ONLINE: when green, device is connected GPS: when green, GPS reliable SD: when green, SD card inserted and functional Second row of indicators blink to indicate that the communication is live: NEW: if green, up-to-date synchrophasor frame received OLD: if orange, frame has been received from instrument's local memory REQ: if orange, there is a pending request for old frames (either because of a bad data connection, or because user requested frames at a different reporting rate) 2 **Device Settings** Clicking on this button opens the Device Settings form, which can be used to button configure the device 3 **Remote Access** Clicking on this button shows the Remote Access page, which can be used to connect button to the instrument and operate it remotely

To change the custom name of a device and its reporting frequency, click on the Device Settings button to open the Device Settings form:



Figure 6.5: Device Settings form can be used to change the name of the device and its reporting frequency

When finished, click **Ok** to accept settings.

Some settings (like reporting speed, for example) might appear unchanged for several seconds after the dialog is closed, until the remote device receives them.

Note also that the form contains Measurement setup settings intended to allow post processing (scaling and phase swapping) of signals. This feature is currently reserved for future use and can be enabled on request.

# 6.4 DEVICE COMPARATION

To compare measurements of your devices, use the **Compare** page, accessible from the navigation menu:

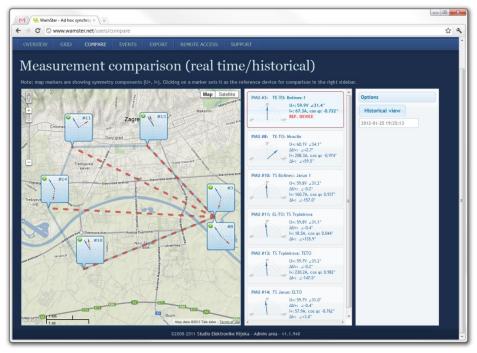


Figure 6.6: Measurement comparison page allows real-time and historical comparison

Left part of the page shows a map with geographical locations of your instruments (as reported by their GPS devices). Each device balloon shows voltage (blue) and current (red) absolute symmetry components, which rotate as the data is received. When more than two devices are connected, red dashed lines indicate which of the devices is set as the reference device for comparison.

Central panel contains a table of devices with actual measurements: absolute current and voltage synchrophasor measurements (positive symmetry components (U+, I+), as well as their **relative** ( $\Delta$ U+,  $\Delta$ I+) angles (compared to the selected **reference device**). Each device entry also displays a visual gauge indicator, showing the relative phasor angle difference (with a fixed range of -5° to +5°).



Note that if a relative difference is larger than  $\pm 5^{\circ}$ , the gauge is not rescaled to keep the same scale as other devices. This means that if the gauge is "floored", it may actually represent a difference outside this range.

## 6.4.1 SETTING THE REFERENCE DEVICE FOR COMPARISON

By clicking on a specific device balloon on the map, or the same device in the central panel, the device is selected as a **reference device**, which is indicated by a red border around the device, as shown below:



Figure 6.7: Clicking on a device sets is as the reference device, which is indicated with a red border.

## 6.4.2 SWITCHING BETWEEN REAL-TIME AND HISTORICAL VIEWS

By default, Compare page shows real-time relative measurements for currently connected devices. In order to freeze the comparison at a specific moment in time, it is necessary to switch from Real-time to Historical view using the **right panel** on the Compare page:

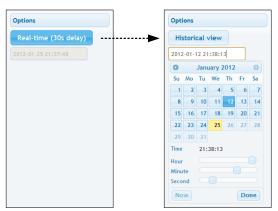


Figure 6.8: Clicking on the Real-time toggle button changes the view to Historical

Once the **Historical view** is selected, the date/time input textbox is enabled for input, and a date/time picker control is shown for easier mouse selection. As the time is modified either using textbox or the sliders below, data is retrieved from the server and displayed in the left and central panels.



Note that Real-time view actually displays measurements with a slightly longer delay (30s). Since communication link between the device and the server can sometimes be slowed down or even disconnected in unreliable GPRS networks, this delay allows the device to connect again and server to retrieve missing frames.

## 6.5 CONFIGURING AND VIEWING TRIGGERED EVENTS

**Event** page shows the list of detected (triggered) events and provides the interface for configuring event triggers for PMU devices.

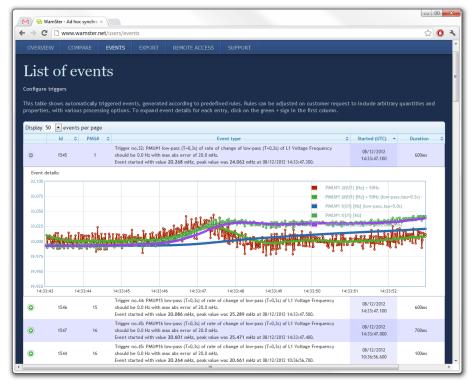


Figure 6.9: List of events. Clicking the green plus-sign button, expands details for the event.

For each entry in the table, user can view the snapshot of the quantities which triggered the event by clicking on the green Event details button at the beginning of the row. Displayed chart also allows zooming and panning.

Event table can be sorted by clicking on individual column headers, as well as filtered using text inputs shown at the bottom of the table for each column.

By clicking the "Configure triggers" link, **Event triggering setup** page is displayed:

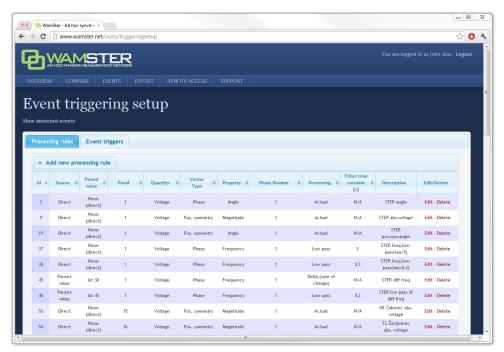


Figure 6.10: Interface for configuring event triggering rules and triggers.

Configuring event triggering consists of two steps:

- Defining processing rules: choosing quantities, defining calculations and filters, as well as chaining multiple rules in order to get the processed value for the next step, and
- Defining event triggers: choosing a processing rule defined in the first step (or two rules for relative comparison), defining processing rules, hysteresis, preprocessing, and creating thresholds which will trigger the event

Each event trigger can be also be disabled to prevent creating events when the device is not connected or measurements are not yet ready.

# 6.6 EXPORTING AND DOWNLOADING DATA

To export the data from the cloud storage and download it to your computer, select the **Export** page from the navigation menu. On the left side of the page, there is panel for creating new export requests, which allows you to specify the time range for export, export resolution in frames per seconds, and individual devices for which the measurements should be exported.

If the export resolution is higher than the default reporting resolution for a given device, you can also specify whether the server should request these "missing" frames from each device, or not. If your devices are configured to report on a lower speed, and you would like to get a detailed snapshot of a certain time range, you can choose the option to collect those frames.



Once the export request is added, it can be canceled, but not modified. If you configure the request to collect all missing frames from the device before exporting, all devices will have to send all requested frames before the export file is completed. Depending on your connection type and speed, this may take significant time to complete if time range is substantial.

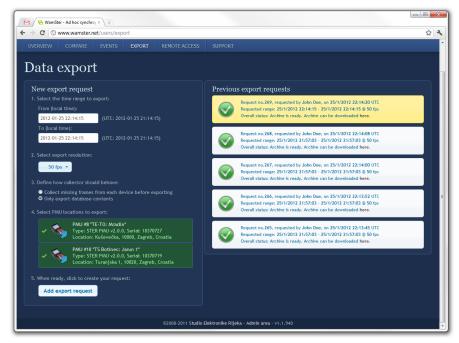


Figure 6.11: Data export page: left panel shows export options, right panel shows previous export requests

Since export requests tend to contain large amounts of data, server queues requests and processes them sequentially. Since this may take some time to complete, all requests for a given user (and their current progress statuses) are shown in the **right panel** on this page. Previously finished requests are also available for download.

This means that you can queue a new export request, log out of the system, and then return later to download the file to your computer. You can also sign in from a different place to download your finished exported data.



Data is currently exported in a CSV (comma-separated values) textual format. For information on customization of the format or implementation of other formats, contact <a href="mailto:support@wamster.net">support@wamster.net</a>.

## 6.7 REMOTE ACCESS

For additional configuration options, as well as diagnostics and troubleshooting, Wamster allows each device to be accessed remotely through the **Remote Access** page:



Figure 6.12: Remote access page

Clicking on individual keys on the instrument mask sends these commands to the instrument, while the instrument sends its current screen back to your browser. To prevent a large number of missing frames whenever the screen is changed on slower (GPRS) networks, screen refresh can be only initiated **manually**, by clicking the **Refresh screen** button.

For this reason, when a different screen is selected on the instrument and it differs from the currently displayed image in the browser, status indicator above the Refresh screen button changes from **Synchronized** to **Not synchronized**:



Figure 6.13: If the remote instrument is in a different menu than the one shown on the web page, remote status will change to "NOT SYNCHRONIZED"



Note that "SYNCHRONIZED" status does not necessarily mean that remote instrument screen is showing exactly the same contents as the web page, it only indicates that the same submenu is selected as currently shown. The main tendency is to allow access in extraordinary cases, without drastically impairing the instrument's primary functionality.

# 6.8 SUPPORT PAGE

Being an online application, Wamster allows download of documents applicable to devices associated with your username. Latest version of each manual is available on the **Support** page, accessible through the navigation menu.